

Michael Douller

Street address, City name, Zip code

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Career Objective

Analytical, strategic thinker and Network Administrator with advanced computer expertise and creative, versatile programming skills, seeking to secure a challenging position in Software Development.

Soft skills

Systems: UNIX, Solaris, Linux, Windows, Mac, DOS
Languages: C, C++, Java 2, JavaScript, XML, HTML, UML, Perl, Assembly
Software: SRGP, Tivoli, Secureway Policy Director, Lotus Notes

Experience

Network Administrator, Village Green Townhomes – Duluth, MN Aug. 2008-Present

- ✦ Efficiently monitor, maintain, and update computer systems to meet user needs
- ✦ Provide technical support for over 500 residents
- ✦ Troubleshoot network related and other general computer issues
- ✦ Installed and configured current TCP/IP system, including DNS, DHCP, NAT firewall, routing, and hardware
- ✦ Regularly develop, maintain, and update website to promote the facility and inform residents of community events

Math Tutor, Department of Mathematics, Capital College – Crystal, IA Sept. 2006–May 2008

- ✦ Assisted students with understanding and solving math problems of college level math courses including Calculus I and II in a campus wide drop-in tutoring center
- ✦ Leveraged creative and methodical study strategies to help students improve academic performance, which resulted in 30% improved grades in Calculus I and 25% improved grades in Calculus II

Education

Master of Science, Computer Science – University of Minnesota, Duluth, MN, UMD
April 2010 **GPA: 3.8/4.0**